



MAJOR ACCOUNT SOLUTIONS FIRST AID TRAINING ANNOUNCEMENT

Effective immediately, Stitch It will be taking full advantage of all the value-added services provided under the Red Cross Major Account Solutions (MAS) first aid program. This will allow Stitch It to centralize course registration and improve tracking on a national level. Any questions or issues can also be directed through the one-point of contact toll-free registration/help desk. This is now fully accessible to Stitch It employees anywhere in Canada. Please find details on this service below.

First Aid Training Registration and Help Desk

To book training simply call the toll-free one-point of contact phone number. Our Major Account Solutions Coordinator will ensure your staff are booked into the course needed and will provide a confirmation shortly after the call. At any point in time, if there are any questions, challenges or issues, you can use the same toll-free number as a help-desk.

The MAS office operates from 0800-1700 EST Monday through Friday as one point of contact for assistance. The toll-free phone number is below, please choose option 5:

1-877-356-3226

When registering for training under this new process it is important to provide the following information to the Red Cross MAS Coordinator:

- Number of staff needing training;
- Preferred training date and alternate date;
- Names of the employees and location; and,
- Type of first aid training required (1-day EFA, 2-day SFA, or Recertification)